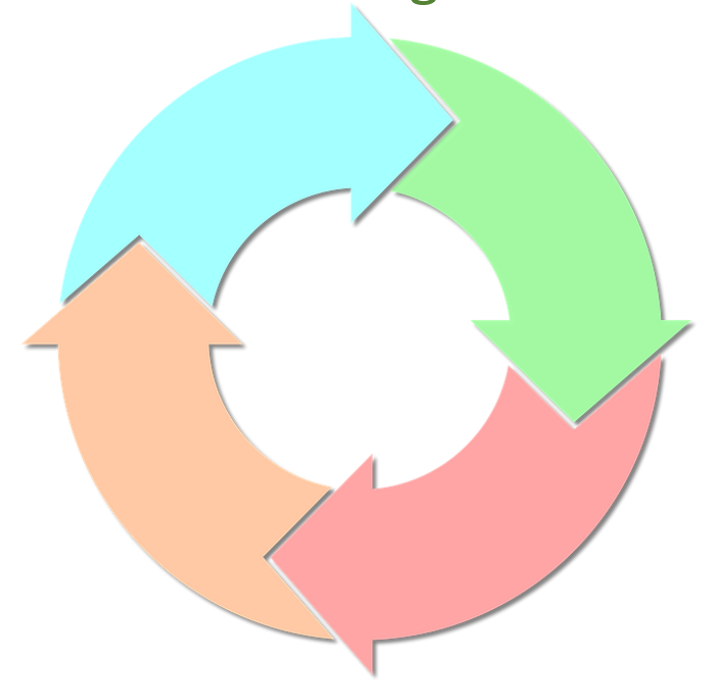
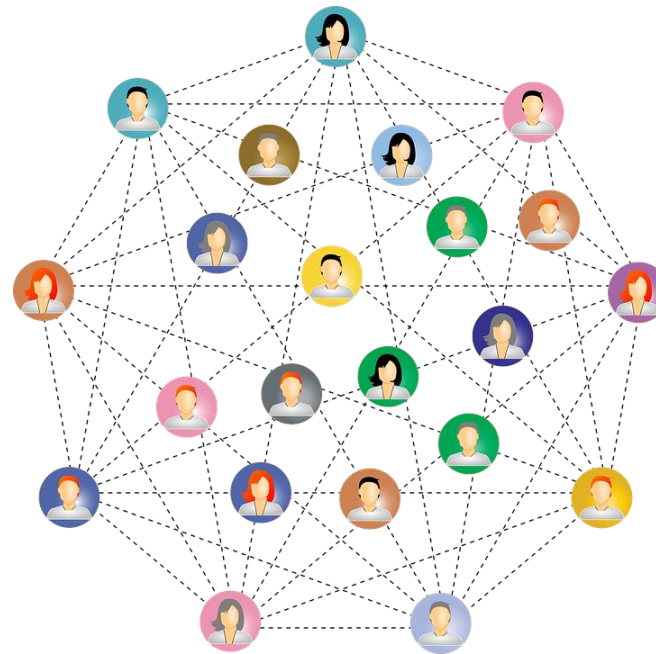


DESIGN THINKING OF SOLUTIONS FOR INTEGRATION OF REFUGEES



What is design thinking?

Design Thinking is an **iterative process** in which we seek to understand the user, challenge assumptions, and redefine problems in an attempt to identify alternative strategies and solutions that might not be instantly apparent with our initial level of understanding.

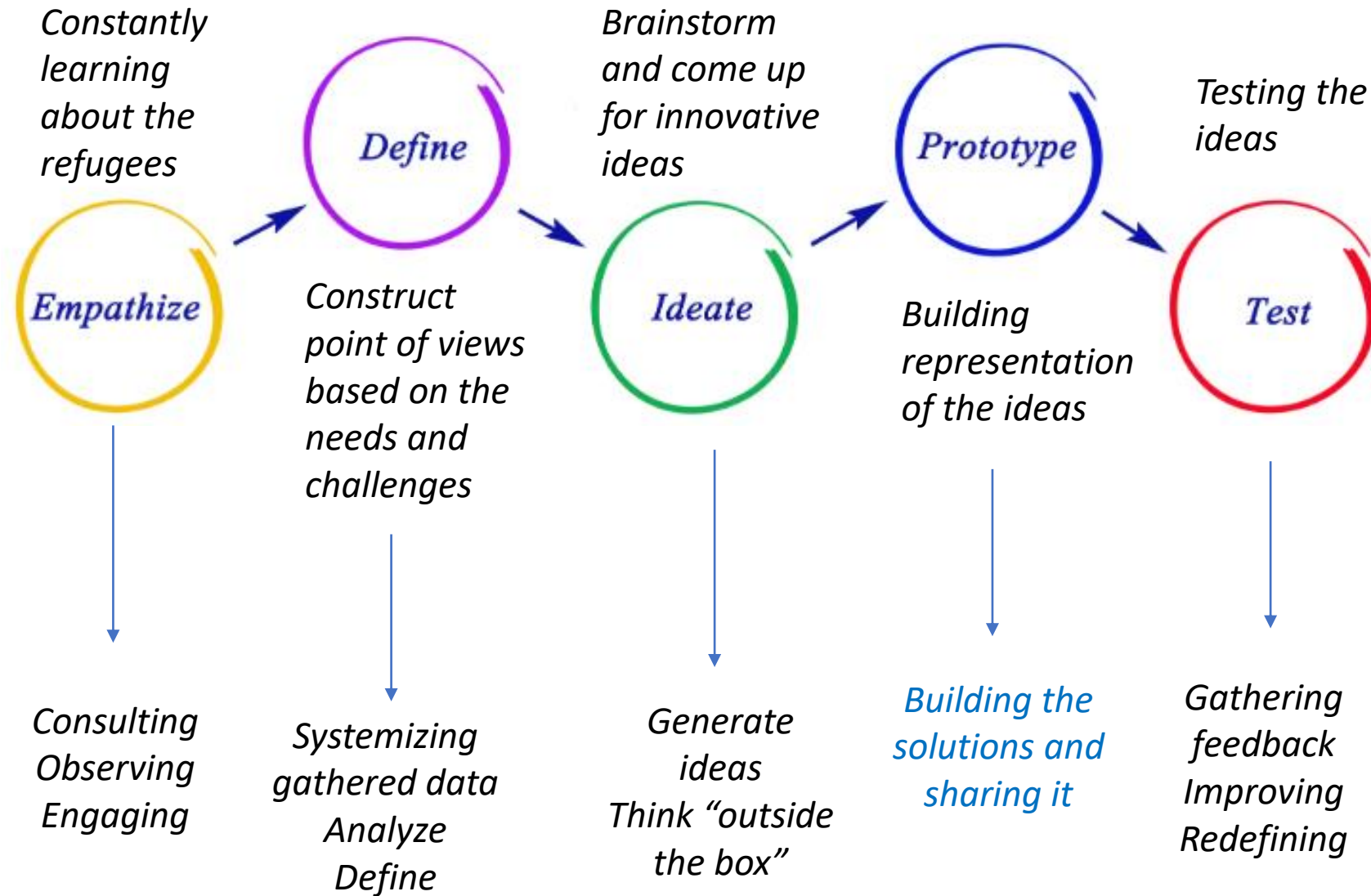


Design Thinking provides a solution-based approach to solving problems. It is a way of thinking and working as well as a collection of hands-on methods.

Why design thinking for solutions on refugee integration?

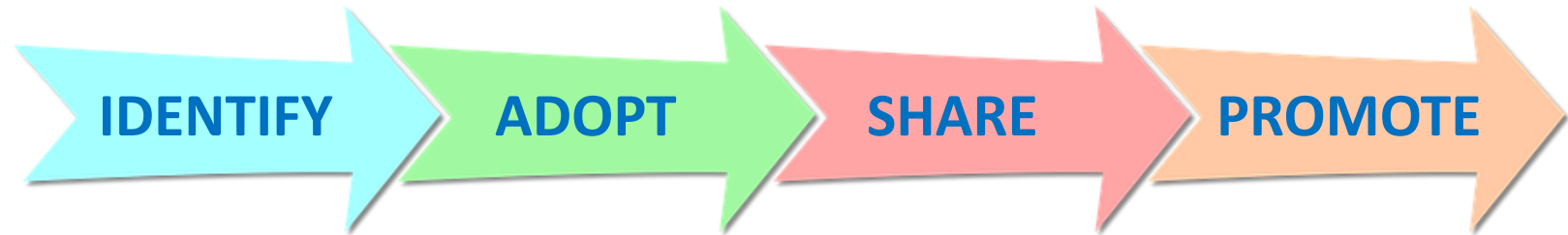
- ✓ Revolves around a **deep interest** in developing an understanding of the refugees for whom we're designing the solutions
- ✓ Observe and develop **empathy** with the target user.
- ✓ **Process of questioning:** questioning the problem, questioning the assumptions, and questioning the implications
- ✓ **Tackling problems** that are ill-defined or unknown, by re-framing the problem in *human-centric ways*
- ✓ **Creating ideas** in brainstorming sessions, and adopting a hands-on approach in *prototyping* and *testing*

The design thinking process for innovations on integration of refugees



Multiplication of innovations for integration of refugees

Intervention strategies that have shown **good results**
and which can be considered **good practices and**
innovations in the **inclusion** and **integration** of refugees



Creation of **design thinking community** for
innovations on integration of refugees.

Multidimensional cooperation at local, national,
regional, and international level.

Learn more about Refu'In

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Our consortium



CRESCER, Portugal (leading partner)

Arci Catania, Italy

Bulgarian Council on Refugees and Migrants, Bulgaria

Östersunds Kommun, Sweden

Programma Integra, Italy

The project

